



NCMS New England Chapter Newsletter

Vol. 1, Ed. 2 / September 2014

In this issue:

- Message from the Chapter Chair
- National Seminar – First-timer account
- National Seminar Guest Speaker Review
- Committee Spotlight
- VetDogs
- Earn DSS Enhancement Points
- New Members
- Chapter Events
- Member Spotlight
- Did You Know Information
- Member Quotes
- Award Winners
- Chapter Officers



Message from the Chapter Chair

Alison Zweil

New England Chapter Members –

As I reflect back over the summer, I have to say that it has gone by in the blink of an eye. It feels like just yesterday that I was enjoying the Seminar down at National Harbor when, in fact, it more than two months ago!

This year's Seminar marked the 50th Anniversary of NCMS and it was an honor to meet individuals that have served as past Presidents of this organization. Some had recently served in this position and are folks that I've come to know and appreciate over the years. I was lucky enough to have the opportunity to once again see and chat with Gene Suto, one of the first individuals I came into contact with in my early days in the field of Industrial Security. As someone who was instrumental in the genesis of NCMS, he expressed how touching it was to see the Society as it is now – something that grew out of an idea 50 years ago and involved a handful of people to an organization that had grown and flourished to over 6,000 members nationwide.

I was thrilled to have such a great turnout of New England Chapter Members at the Seminar this year – 54 in total! We did manage to get some folks together for a group photo before the President's Dinner.



The New England Chapter and its Members were honored at the Seminar on a number of fronts this year and I would like to take a moment to recognize these achievements.

James S. Cogswell Awards: Congratulations to those New England facilities that were selected to receive Cogswell Awards this year (see photos on page 9):

- Aptima, Inc. (Woburn, MA)
- General Dynamics C4 Systems, Inc. (Taunton, MA)
- Northrop Grumman Corporation (Middletown, RI)
- Spectral Sciences, Inc. (Burlington, MA)

2013 Membership Award: The New England Chapter had the greatest increase in Membership (by number) during the course of the 2013 calendar year. Thank you to our Membership Committee Co-Chairs, Ginny Grant and Amy Grossman.

2014 Poster & Media Contest: The Media entry created by the MITRE Corporation was selected for Second Place – Media. We also had a total of five poster entries submitted from the Chapter this year by Cindy Peeters (Millitech, Inc.) and Sarah Scaramella (Physical Sciences, Inc.). I look forward to seeing more in the coming years! For those of you that are interested in seeing the winning Posters (sorry, Media entries are not available), log in to the Members Only section of the National NCMS website and select "Past Seminars".

We're currently in the process of preparing for the Chapter Elections for the positions of Chapter Chair and Secretary. I would like to thank our Nominations Committee – Sharon Blazich, Doris Parr, and Beth Adams – for coordinating the nominations for these positions and the election that will take place in the coming weeks. For those that are running for Chapter Chair and Secretary, I wish you all the best of luck!

B^eInspired

Attend the Annual NCMS National Seminar



National Seminar – First-timer Account

Written By: James Lockler, MIT Lincoln Laboratory

Since starting in the security field almost seven years ago, I have heard nothing but spectacular things about NCMS and its national seminar. Based on the feedback, I joined the New England Chapter a few years back. I quickly became involved in the chapter and was appointed to chair the Security Education and training Committee. This past year I was happily elected as the Chapter Vice Chair.

I have only had been able to experience what the local chapter had to offer until being given the opportunity to attend the 50th Annual National Seminar. I have attended a variety of security-related seminars over the past years. Even though I had heard so many positive things about the national seminar, I figured it was a lot of inflated hype and expected it would be the same as the others.

I was in for a very big surprise. As soon as I arrived on Saturday, I was amazed by the accommodations at the Gaylord National Resort and Convention Center. On Sunday, after a day exploring the Washington area, I was pleasantly greeted with smiles by everyone at the seminar registration desk where I was encouraged to attend the First Time Attendee Orientation.

The orientation really encouraged all first timers to get to know each other and make new contacts within the security field. They did this by having everyone play a game that involved them going around the room searching for other people with specific traits, such as owning dogs/cats, have a tattoo, are a vegetarian, and so on. It was a lot of fun getting to know some of our other members and understand how to get the most out of the seminar.

Sunday night, after having a great dinner at one of the restaurants in the hotel, I went back to my room feeling slightly overwhelmed by the amount of interesting seminar topics I had to choose from over the next three days. By the end of the night, I was encouraged that I had everything planned out and was very excited for Monday to start.



First Time Attendee Orientation



Opening Ceremonies:
Joint Services Color Guard and the
U.S. Army's Fife and Drum Corp.

I was amazed and inspired by the opening ceremony on Monday morning. Everyone was treated to sensational performances by the United States Army Old Guard Fife and Drum Corps and the Joint Forces Color Guard. Following up the performances was the Keynote address by Admiral Michelle Howard, Vice Chief of Naval operations, United States Navy.

Admiral Howard was the very first African American woman to command a Navy ship and she commanded the counter-piracy task force and strike force against the Somali pirates that took the Maersk Alabama merchant ship hostage in April 2009. She believes that diverse backgrounds give the best results and I believe this is the secret to her continued success.



**Keynote Address:
Vice Admiral Michelle Howard**

I am pleased to say that Admiral Howard was recently promoted as the first female four-star admiral. She is a true mentor that everyone can aspire to be like.

In addition to Admiral Howard, one of my favorite public speakers was the always entertaining Ray Semko or as most people know him The DICE Man. He is a speaker that you either love or hate, but no matter how you feel about him you always leave his presentation better educated on the dangers the world has to offer. He always provides a variety of material that you can integrate into your own company and personal security programs. If you want to be entertained and educated, his presentations are a must!

On Monday evening, I attended the President’s Dinner. The food was great, but the entertainment was exceptional. I say this partly because I got roped into participating in it. We were treated by dual pianist and singers that really knew how to get their audience involved. Their first victims “team” included me and my significant other, which only attended because I insisted. We were joined by the other team from another so-called rowdy table (note to self – stop being so rowdy!).

We were called onto the stage to play a game where we had to stand for every word they sang starting with the letter “B.” My team lost, but to say the least it was entertaining. Some of my fellow chapter members (you know who you are) thought it would be cute to take pictures of me making a complete fool out of myself and I thank them for that.

Throughout the week I was honored and privileged to be asked to participate in other activities, to include accepting the first place award for membership increase on behalf of our chapter, an NCMS promotional video, and “volunteering as an actor” for BAE Systems educator *extraordinaire* Steve Rients. Steve’s presentation



**Fellow Entertainers at the
President’s Dinner**

was titled "[Habits of Highly Successful Security Awareness Programs.](#)" I remember doing a little high school drama many years ago, but my acting is not what made Steve’s presentation worth attending. He does a phenomenal job with explaining how to make training both educational and entertaining.

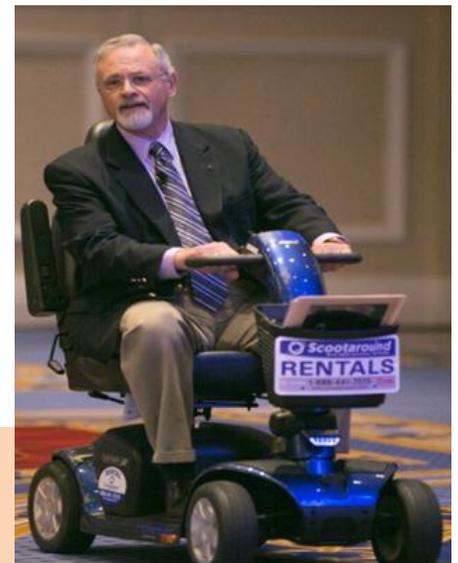


**First Place Award for
2013 Increase in Membership**

In addition to Steve’s presentation, I was treated to an abundance of entertainment and education from a long list of great presenters, such as Mark Riddle from ISOO that provided updates on the new CUI standards, Josie Pearson from BOSH Global Services that discussed FSO best Practices, Brian Kaveney from Armstrong Teasdale that reviewed ways to detect insider threats, and so many more.

The one presenter that really stood out for me during the seminar was Tom Mauriello from ForensIQ. I have seen him a number of times and had him present at MIT Lincoln Laboratory to rave reviews. His insight to the every changing education landscape during his presentation titled "[The Flipped Classroom](#)" was eye opening. In my personal opinion, his expertise in education, polygraphy, Operation Security, public speaking, and so on is invaluable.

I have already started utilizing everything I learned at the 50th NCMS National Seminar. I am looking forward to attending the 51st National Seminar being held in Las Vegas in 2015. If you have never attended, I urge you to seek approval now so you can attend. I am looking forward to seeing what next year brings. If it’s anything like this year, it is going to be amazing. I hope to see you there.



**Presenter:
Tom Mauriello arriving in style**

"NCMS annual seminar is wonderful! It goes above and beyond the monotony of sitting in a room and having someone talk at you for hours. NCMS is fun an interactive. They draw speakers that make security exciting and reenergize you to make changes at your own organization. The best part is the additional opportunities for networking and the early warning of changes within government. I highly recommend NCMS to every security professional I meet and cannot say enough good things about the annual seminar!"

Amy Grossman, MIT Lincoln Laboratory

National Seminar

Guest Speaker Review

Thomas Mauriello – The Man, The Myth, The Living Legend!

Written By: Amy Grossman, MIT Lincoln Laboratory



This year's NCMS Annual Seminar was packed with interesting information and talented speakers. One of the most charismatic speakers was Tom Mauriello (ForensIQ) with his presentation on [The Flipped Classroom: Turning Your Security Education Program Upside-Down](#). He offered a new idea for education that was shocking for some and very exciting for others. He surprised the audience by starting his presentation with himself displayed on the big screens in front of the audience. Most of us thought he was video conferencing until he sped in on a scooter! Tom's flair captivated the audience so he could explain and demonstrate this new pedagogy.

Often Security Education is presented in a traditional classroom format. There is a teacher or presenter and a person or a group of people that need to learn the information. Unfortunately this method can be difficult for some attendees to absorb and schedule. The newer generations learn and communicate differently and need new ways to reach them. Tom discussed flipping the classroom means that students or briefing participants gain first exposure to new material outside of the classroom or briefing room, usually via readings, videos, YouTube clips and use the other forms of communication. Tom is not saying to get rid of in person opportunities, but different techniques will help educate more people. Making videos and short bursts of security education will make an impression and making it easily available will ensure they will see it. It also prepares the student to have a more enriched experience when they do meet in person since they have already reviewed the educational material.



Tom Mauriello, ForensIQ and
Leonard Moss, Jr., ISP®, CPP®, NCMS President

Tom is absolutely right when he says "this is not the way we have done business in the past, but 'times they are a changing!'" I hope to see more Security Educators following Tom into the future.

Did You Know?

Looking for contact information for someone you met at the National Seminar? Someone you sat next to at the most recent Chapter Meeting, but can't find their business card? Did you know that there's an online Member Directory?

In order to find the information, log in to the Members Only section of the [NCMS National Website](#). Under the Members Only menu, select "Member Directory."

The National Training Seminar is a great way to realize just how much you really do know and an even better way to learn more about your position as a Facility Security Officer. The instructors are first-rate and the education you will receive is excellent. But the best thing for me is being able to meet those folks you talk to all the time. At this year's seminar I was able to finally meet someone I had been talking to for over 5 years!"

Susan Edwards, Red River Computer Co., Inc.

Committee Spotlight

Mentoring Committee – Become a Mentor, a Mentee, or Both

Written By: Nancy Cormier, BAE Systems



The Mentoring Program was introduced in 2010 to provide NCMS members another avenue for professional development and is currently being improved through the use of automation and sharing tools. The program is designed to formally connect professionals with varying levels of experience and expertise, including the newly minted and well-seasoned security professionals. We understand that regardless of how long you have been in the Industrial Security field, everyone occasionally need some assistance in resolving issues, both large and small.

The Mentoring Committee is here to help with any of your mentoring needs, or you can help us by providing your valuable experience to others. You can be a mentor in one or more mentoring program areas and a mentee in others. Ultimately our goal is to connect any of our members that are seeking help with those that have appropriate experience.

We know and understand that no one wants to spend hours or days of valuable time searching for answers or information in the variety of government publications (e.g., NISPOM, NISPOM Supplement, Overprint, etc.) or websites. While the aforementioned items are extremely valuable tools that we must utilize and be knowledgeable in, we often need assistance with interpreting those policies and procedures or need some guidance with time sensitive issues. It makes it easier, if we can call or email someone that has already resolved a similar issue.

The Mentoring Committee is currently seeking mentors; individuals that are willing answer emails or phone calls from a less experienced security professional and provide them with helpful guidance or instruct them on where they can find the necessary information and tools to use to build their security program. We are also seeking mentees; individuals that are in need of mentoring in one or more areas of the industrial security field.

As the New England Chapter Mentoring Committee Chair, I will act as your liaison. I will field questions and requests from the mentees, and push them out to the appropriate mentors. I would like to establish a relationship with anyone willing to take on this challenge of fostering collaborative relationships between mentors and mentees.

If you are interested in joining the mentoring program as either a mentor, mentee, or both, please contact me, Nancy Cormier, at nancy.cormier@baesystems.com.



“VSP Vision Care, a VetDogs corporate supporter, and the largest national not-for-profit in vision care will donate \$1 for every Facebook or Twitter “Share” of the video linked below. You can help us raise most money by simply logging onto your Facebook account, and clicking the “Share” button, and please encourage your friends to “Share” as well!

It costs \$50,000 and takes two years to raise, train, and place a service dog with a veteran in need, at NO cost to the veteran. Help change someone’s life for the better by watching and sharing Brian’s story.

Click the “Learn More” button or visit <http://www.seemuchmore.com/vision-to-share> to watch the video and please “Share” it with your friends and family.”

Learn More 



Earn DSS

NISP Enhancement Points*



**Compliance does not assure points will be awarded.
Only your IS Rep can award these.*

Maintaining an effective and on-going self-inspection program

Written By: Len Mullen, General Electric Company



“Contractors shall review their security system on a continuing basis and shall also conduct a formal self-inspection at intervals consistent with risk management principles.” [1-206b, NISPOM]

The National Industrial Security Program Operating Manual (NISPOM) requires contractors to perform self-inspections at intervals ‘consistent with risk management principles’. For most, this is an annual or semiannual dress rehearsal of the formal Defense Security Service (DSS) assessment. DSS Academy’s Self-Inspection Handbook (SIH) is designed to support such an event. The SIH, like most DSS tools, is a fillable document that can be printed but not saved. It must be completed in one session and cannot be updated.

DSS and industry are moving towards continuous assessments. Category 6 of the 2013 DSS Vulnerability Assessment Rating Matrix encourages contractors to, “maintain an effective, on-going self-review program to analyze and identify any threats or vulnerabilities within their program and coordinate with DSS to address those issues prior to the annual assessment.” DSS offers the following examples as evidence of the successful implementation of such a program:

- Cleared contractor provides DSS a detailed report of their self-review to include identified threats or vulnerabilities, analysis, and countermeasures to mitigate vulnerabilities, and collaborates with DSS to correct prior to the annual assessment.
- Multiple documented self-reviews providing an on-going, continuous evaluation of the security program.

NCMS provides a tool to help contractors achieve this goal. The Self-Assessment Toolkit (SAT) is a collection of fillable, savable documents organized as a portable document format (PDF) binder. The binder includes worksheets to track elements of a successful industrial security program:

- Facility Information
- Off Site Locations
- Cleared Consultants
- Non-US Employees
- Cleared Employees Overseas
- Contracts
- Information Systems
- Export Licenses
- DSS Academy’s Self-Inspection Checklist (fillable, savable)
- Interviews
- DSS Enhancements
- COMSEC Inventory

The Self-Assessment Toolkit is a complete record of a security program. Updated continuously and shared with DSS periodically, the SAT should provide sufficient evidence of an effective and on-going self-review program to satisfy the DSS Enhancements Matrix Category 6 requirements.

The Self-Assessment Toolkit is also a great training tool. Careful review of the SAT will provide a complete picture of a security program, its vulnerabilities, and remediation to management or a new security professional. The [Self-Assessment Toolkit](#) is available via the [NCMS New England Chapter website](#) under Security Education and Training Committee (SETC) [Education Materials](#).

Welcome

New Chapter Members

We would like to recognize and welcome the following new members to the New England Chapter:

Judith Atkinson

Teledyne Instruments, Inc.

Richard Beaudoin

Raytheon Company

Brian Boulay

Textron Systems Corporation

Marty Chartrand

Advanced Programs, Inc.

Michael Cronin

Pratt & Whitney

Robert Deluca

Raytheon Company

Francis Dunne

Teledyne Instruments, Inc.

Jenna Ferguson

PTC, Inc.

Jennifer Googins

CW Resources, Inc.

Collette Jolliffe

Triton Systems, Inc.

Lauri Kelber

PTC, Inc.

Shanley Kervin

Lockheed Martin

Aaron Ledger

TTM Technologies

Joseph Lupinski

DCS Corporation

Casey Macdougall

Sonalysts, Inc.

Melody Martin-Gordon

The MITRE Corporation

Carrie McDonough

GMA Associates, LLC

Brenda McIlveen

Raytheon Company

Helen McIntyre

The Charles Stark Draper Laboratory, Inc.

David Miller-Klugman

Priority 5 Holdings, Inc.

Peggy Ann Misset

Astrium Services Government, Inc.

Darlene Nash

Phonon Corporation

Shaun O'Connell

L-3 Henschel

Rebecca O'Malley

Northrop Grumman

Jeff Pollak

Intrinsic Corporation

James Rame

M/A-Com Technology Solutions, Inc.

Christine Roberts

Hittite Microwave Corporation

Roy Sabo

UTAS/AIS

Michael Saia

XTechnology Global, LLC

Jackie Schoendorf

Applied Research Associates

Lori Shepherd

L-3 Communications

Mark Sokol

PTC, Inc.

Rick Stevenson

BAE Systems

Jonathan Stone

Analogic Corporation

Joel Turk

Bruker Detection Corporation

Bruce Weeks

Assurance Technology Corporation

Philip Wik

Textron Systems Corporation

Robert Williams

CW Resources, Inc.

Eric Zaharee

Arrow Security & Training, LLC

Upcoming Chapter Events and Meetings

Wednesday, 16 September 2014

Industrial Security Updates/
NISPOM Changes, Rosalind Baybutt
Location: WebEx
Time: 1:00 – 2:00 PM

Wednesday, 16 September 2014

Security Education Committee Meeting
Location: BAE Systems,
Burlington, MA 01803
Time: 2:30 – 3:30 PM

Thursday, 17 September 2014

Information Assurance Brown Bag
Training: "Back to the Basics for
ISSMs/ISSOs"
Location: WebEx, [Register](#)
Time: 3:00 – 4:00 PM

Wednesday, 24 September 2014

Hot Topic Brown Bag
Training: "Transportation Plans, Pt 1"
Location: WebEx, [Register](#)
Time: 3:00 – 4:00 PM

Keep an eye on the NCMS New England Chapter Events Webpage for additional news on upcoming Events and Meetings!

Member Spotlight



Meet Aprille Abbott, ISP®!

Written By: James Lockler, MIT Lincoln Laboratory

We selected Aprille Abbott to be our first member spotlight. She is someone that many of us members already know based on her never-ending devotion and hard work for NCMS, both locally and nationally. Aprille is an engaged and involved member of NCMS and the security industry. She believes it is important to continue educating oneself and others on the importance of the job that we do in security, playing an active role, and setting the example.

Aprille started her security career back in 1998 when she was hired as a clearance processor by June Watkins at MITRE Global Security – a company that oversees and provides security policy and procedural decisions for 60 domestic locations; to include 22 national Department of Defense cleared sites and 9 international sites. The vast number of locations makes Aprille’s current role very challenging because she is responsible for providing guidance and training for MITRE’s personnel, conducting self-assessments for security compliance, and managing all of the company’s security databases, such as JPAS, SWFT e-FCL, SIMS, etc. While her role is challenging, Aprille says that she loves having the opportunity to share her knowledge and provide training to new Facility Security Officer’s (FSOs).

As Aprille’s first supervisor at MITRE and the NCMS New England chapter chair at that time, June Watkins was responsible for getting Aprille involved in NCMS 12 years ago. Since that time she has been a very active member. At the chapter level, Aprille has been the Treasurer, Vice Chair and Chapter Chair. At the National Level, Aprille was the Chapter Chair Liaison where she was responsible for providing a voice for the chairs to the board of directors, presiding over the semiannual chapter chair meetings, and managing all of the communications and poster/media contests. Aprille is currently serving her second three year term on the Board of Directors. She has spent most of her time on the board planning the National seminar. Additionally, she has worked for two years as the Program Chair and is currently the Seminar Chair. Aprille believes that she is extremely lucky to work for a company, such as MITRE, that is very supportive of her NCMS role which takes a substantial amount of her time to conduct Board activities and prepare for the National Seminar.

Aprille says she has enjoyed all of her positions, but her most rewarding time was spent as the New England Chapter Chair. She said that she learned so much from the other Chapter Chairs and interacting with all of the local chapter members. According to her, it was an extremely engaging position and it provided her an opportunity to meet numerous proud and dedicated professionals, like herself, supporting the war fighter.

As a security professional, Aprille enjoys her work. However, like many of us there are things within the security community she would change, if she could. The primary thing she would like to do is find a way to make true reciprocity work. She has heard about this term since the beginning of her security career, but feels that it might be an insurmountable task. She believes that great strides have been made towards achieving it and she has a better understanding of its importance, but she is not sure if it is obtainable.

Like many of us, Aprille also runs into numerous challenges and considers the following to be her top three:

- Keeping up with the ever changing industrial security policies and requirements of the NISPOM, DFARS, Directives, etc.
- Educating employees with timely and interesting security-relevant topics.
- Developing relationships to support a better understanding and appreciation for security.

Even though Aprille has been actively involved over the years, she says still feels like a newbie with a lot to learn, when she starts comparing herself with many of the other members. However, we believe our members can learn a lot from

her. From the very beginning of her involvement with NCMS, Aprille quickly learned the importance of being a security professional and the educational value that NCMS provides.

Aprille's most memorable moment as a member thus far was her first NCMS National Seminar in Reno, Nevada. This was her first interaction with the society at a national level. The event provided her the opportunity to meet and network with some really remarkable Industrial Security professionals as well as attend various training sessions led by subject matter experts. This training and the dedication of all the volunteers at the national seminar inspired her to get even more involved in NCMS.

Aprille believes that members will get so much more from their NCMS memberships by getting involved, both locally and nationally. She says, while it can be difficult to balance your membership activities with your work and personal life, it is well worth the time and effort. You will learn so much from the experience and it will help you meet your challenges head-on. Another great benefit is that the other members will be there for you when you need help or advice.

For those of you that are not a member yet, Aprille says the cost of an NCMS membership is such a small one compared to what you and your company can benefit from your membership. If you take complete advantage of everything NCMS has to offer, it will fully benefit both you and your company. For example, NCMS is routinely asked for input on decisions by policy makers that will affect industrial security and your company. By being an active member, you have a voice in those decisions, which is priceless.



Cogswell Award Winners



Aptima – Woburn, MA



Spectral Sciences – Burlington, MA



Northrop Grumman – Middletown, RI



General Dynamics – Taunton, MA

Did You Know?

There's a lot of information available out there from the 2014 National Seminar. As an NCMS Member you have access to these resources.

- As a first this year, a number of presentations by the General Session speakers were recorded and are available for Members to view. If you were not able to attend the Seminar, we encourage you to go out and view some the videos that are available.
- The winners from the 2014 Poster Contest have been posted. Go out and take a look at this year's winners! (Sorry, the Media files are not available for viewing.)
- Interested in some of the presentations that you didn't have a chance to see? Many of the presentation slides are available online.
- Looking for some photos? They're out there – have a look!

In order to find the information, log in to the Members Only section of the [NCMS National Website](#). Under the Members Only menu, select "Past Seminars" and explore the information for the 50th Seminar as well as past years.



Meet Your Chapter Officers

This Chapter is built upon the experience and input of security professionals from the six New England States. If you have any questions or concerns regarding NCMS or the New England Chapter, please feel free to contact one of the executive officers listed below.



CHAIR

Alison Zweil
Frontier Technology, Inc.
100 Cummings Center, Ste. 450G
Beverly, MA 01915
(P) 978.927.4774
(F) 978.927.5155
azweil@fti-net.com



SECRETARY

Cynthia E. Silveira, ISP®
Raytheon
350 Lowell St.
Andover, MA 01850
(P) 978.470.7293
cesilveira@comcast.net



VICE CHAIR

James Lockler
MIT Lincoln Laboratory
244 Wood St, Rm. A-143
Lexington, MA 02420
(P) 781.981.2459
james.lockler@ll.mit.edu



TREASURER

Paul Fitzpatrick
Systems & Technology Research
600 West Cummings Park,
Suite 6500
Woburn, MA 01801
(P) 781.503.3314
paul.fitzpatrick@stresearch.com